



First Name Last Name
123 Main St, Apt 1
Los Angeles, CA 91333

RE: New Features Available for Health Care and/or Dependent Care Spending Accounts

Dear <First Name>:

The County and WageWorks are pleased to announce that Benefit Concepts, Inc. (BCI), the County's Spending Account administrator, is now a division of WageWorks. As of July 16, 2018, you'll see the WageWorks logo on communications about your spending account(s) and when you visit the spending account web page.

This change delivers great new features for you: a user-friendly website, WageWorks' award-winning mobile app: EZ Receipts®, and a new offering for the County: **a Health Care Spending Account VISA card.**

Important Information

As BCI transitions to WageWorks, there will be a short period of time when you will not be able to file claims, receive reimbursements, or review your account balances. The transition period will take place from July 1st through July 15th, and all services will be back online on July 16th.

Spending Account VISA Card

If you enrolled in a Health Care Spending Account for 2018, you will receive a VISA card that you can use to pay for health care (medical, dental, vision and pharmacy) and other eligible expenses. While the card gives you the flexibility to pay for these services directly from your spending account, you may still have to submit receipts to confirm eligibility for some expenses. For a more complete list of eligible expenses, see the Summary Plan Description available at mylacountybenefits.com. Please note that this card can only be used for health care spending, and cannot be used to pay for dependent care services.

The enclosed flyer has more information about the new features available to you on the WageWorks website, the mobile app, and with the Health Care Spending Account VISA card.

WageWorks is excited to partner with the County's Chief Executive Office and Department of Human Resources to bring you these enhanced features and provide superior service.

Your WageWorks team